

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.:	10/718,781	)	CERTIFICATION OF ELECTRONIC
Applicant:	Christopher J. Burt et al	)	SUBMISSION
		)	
Filed:	November 20, 2003	)	I hereby certify that this correspondence is
Title:	Proactive Support of Healthcare	)	being submitted electronically with the
	Information System	)	United States Patent and Trademark
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TC/A.U.:	3626	)	Web) on this 28th day of October, 2010.
Examiner:	Lubin, Valerie	)	
Docket No:	203995-1 (5024-00289)	)	<u>Kristen Lenzen</u> 10-28-2010
Conf. No.:	1536	)	Kristen Lenzen Date

AMENDMENT

Mail Stop: AF Amendment  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action of August 31, 2010, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.